



STICKEL PACKAGING SUPPLY

DELIVERY & RETURN POLICY

Thank you for your purchase. We hope you are happy and we appreciate your continued business.

All deliveries are carefully inspected for accuracy and quality. Please be sure to note any shortages, discrepancies or damages on the delivery receipt and have it signed by our driver.

Please see below for more information on our return policy.

RETURNS

All returned must be within made within 30 days of receipt. All returns must receive an Authorization, which can be obtained by contacting Customer Service at 732.905.2811.

RETURN PROCESS

To return an item, please contact Customer Service to receive an Authorization or to schedule a pick-up.

REFUNDS/EXCHANGES

After receiving your return and inspecting the condition of you item(s), we will process your return. Please allow at least 10 days from the receipt of your item to process the return.

Returns are subject to RESTOCKING & FREIGHT CHARGES.

Items NOT eligible for returns are Special Order Items, Custom Items, Discontinued Items and Close-Out Items.